

Our Platinum Centre Customer Promise

OUR PROMISE TO YOU

Cambridge English Exams Centre Basel is 100% committed to providing you with the best candidate experience possible.

In order to meet this promise, our staff are positive, friendly and knowledgeable and share our core values in helping others and ensuring excellent customer service.

Our Centre aims to:

- take the time to understand our candidate needs and develop solutions to meet or exceed them.
- build long-term loyalty with our preparation centres with a commitment to customer satisfaction.
- ask for your feedback and review our processes to ensure we are continuously improving.

We always enjoy hearing from our candidates, teachers, parents and schools.

Cambridge English Exams Centre Basel is always working to achieve our customer promise and welcome your feedback on our website - [contact](#)